

**Good Practice Exchange between CDBs and between CDBs**  
**and Statutory Agencies**



Comhshaol, Oidhreacht agus Rialtas Áitiúil  
Environment, Heritage and Local Government



**September 2009**

<b>Table of Contents</b>			<b>Page</b>
1		Introduction	1
	1.1	County and City Development Boards	1
	1.2	Indecon Review	1
	1.3	Purpose of the Guide	1
	1.4	Identification of Good Practice By CDBs	1-2
	1.5	Good Practice – Key Principles	2-3
2		<b>Good Practice Examples</b>	
	2.1	<u>Economic / Enterprise</u>	
		<u>Carlow County Development Board</u> Carlow Economic Development Strategy	4
		<u>Galway County Development Board</u> Develop and Disseminate 'Galway Good Food Guide' to Artisan, Speciality and Premium Foods in Galway County	5
		<u>Laois County Development Board</u> Laois Action on Business E-Learning (LABEL)	6
		<u>Louth County Development Board</u> Dundalk Economic Development Group (DEDG)	7
		<u>South Dublin County Development Board</u> An Integrated Economic Development Strategy for South Dublin County	8
		<u>Waterford City Development Board</u> Waterford Business Info Website	9
		<u>Waterford County Development Board</u> Waterford Knowledge Campus	10
		<u>Wexford County Development Board</u> Wexford Farmers Re-Skilling Initiative	11

<b>Table of Contents</b>		<b>Page</b>
2.2	<b><u>Social Inclusion</u></b>	
	<b><u>Cavan County Development Board</u></b> Cavan Lone Parent Initiative	12
	<b><u>Dun Laoghaire Rathdown County Development Board</u></b> Older People Service Providers Forum	13
	<b><u>Leitrim County Development Board</u></b> An “Saol Maith / The Good Life” Project	14
	<b><u>Roscommon County Development Board</u></b> Roscommon Rural Men’s Initiative	15
	<b><u>Sligo County Development Board</u></b> Establishment of a County-wide Volunteer Centre in Sligo	16
	<b><u>Westmeath County Development Board</u></b> Mullingar Open Door Project	17
2.3	<b><u>Integration / Interculturalism / Ethnic Communities</u></b>	
	<b><u>Galway City Development Board</u></b> Galway City Anti-Racism Strategy “Towards a City of Equals”	18
	<b><u>Kilkenny County Development Board</u></b> Kilkenny Sudanese Resettlement Programme	19
	<b><u>Mayo County Development Board</u></b> Mayo Liaison Forum for Immigrant Communities	20
	<b><u>Meath County Development Board</u></b> Engaging Difference – the opportunity of diversity in a changing County Meath	21
2.4	<b><u>Education / Training</u></b>	
	<b><u>Cork City Development Board</u></b> Cork City Learning Forum	22
	<b><u>Longford County Development Board</u></b> Friends for Life Programme	23

<b>Table of Contents</b>		<b>Page</b>
	<u>Offaly County Development Board</u> Outreach Education Project	24
	<u>South Tipperary County Development Board</u> Cross Sectoral Training Course	25
2.5	<u>Environment / Energy</u>	
	<u>Clare County Development Board</u> County Clare Wood Energy Project (CCWEP)	26
	<u>Limerick/Clare County Development Boards</u> Establishment of Local Energy Agency (Limerick/Clare Energy Agency)	27
2.6	<u>Tourism / Culture</u>	
	<u>Cork County Development Board</u> Report on the Provision of Services in Irish in County Cork - A study commissioned by the Gaeltacht Priority Group of the Cork County CDB	28
	<u>Donegal County Development Board</u> Walking and Trails Project	29
	<u>North Tipperary County Development Board</u> North Tipperary Tourism Company Limited (NTTCL)	30
2.7	<u>Health</u>	
	<u>Kerry County Development Board</u> Health Education and Promotion – Parenting and Family Learning	31
	<u>Monaghan County Development Board</u> Health Awareness Seminar - A community development approach to health provision	32
2.8	<u>Research / Data Sharing</u>	
	<u>Dublin City Development Board</u> Mapping Social Inclusion & Social Deprivation	33
	<u>Fingal County Development Board</u> Fingal Data Hub (FDH)	34

<b>Table of Contents</b>		<b>Page</b>
	<u>Kildare County Development Board</u> Kildare County Research and Statistic's Office	35
	<u>Limerick City Development Board</u> "Profile of a Changing City"	36
	<u>Wicklow County Development Board</u> Integrated Community Planning	37

# **1. Introduction**

## **1.1 County and City Development Boards**

County and City Development Boards (CDBs) were established in 2000 in all 34 counties and cities to enable local government, local development bodies, State agencies and the social partners to provide a more co-ordinated approach to the delivery of services at local level, avoid duplication and facilitate gaps being filled in meeting the communities' needs.

Led by local government, the Boards are representative of four key sectors:- local government, local development, the social partners and state agencies and are recognised as the key public service co-ordinating body at local level. The Boards are chaired by local authority elected members and are serviced by Directors of Service for Community and Enterprise and their staff.

## **1.2 *Indecon* Review**

*Indecon* Consultants were engaged by the Department of Environment, Heritage and Local Government to bring forward recommendations to strengthen and develop the CDBs (in line with a Government commitment to that effect). Their report, published early in 2008 made a number of recommendations in this regard, including increasing information on best practice exchange between CDBs and between CDBs and statutory agencies. It was considered that the exchange of such information within the system, in terms of what works in relation to effective actions by CDBs, would be of value to Boards.

This good practice guide was compiled using a selection of examples from the Boards and has been endorsed by the National CDB Co-ordination Group, chaired by the Minister of State at the Department of the Environment, Heritage and Local Government.

## **1.3 Purpose of the Guide**

The purpose of this guide is to highlight and provide other Boards with practical examples of how social, economic and cultural development can be promoted across a range of areas.

## **1.4 Identification of Good Practice by CDBs**

This report was compiled from examples of good practice identified by CDBs across the country. Each Board was asked to provide good practice examples in their area with a particular emphasis on inter-agency work. They were however, asked to exclude nationally determined initiatives involving the Boards (such as the Traveller Inter-Agency Initiative and the pilot Childrens Services

Committees). The examples submitted by the CDBs identified a number of generic/cross organisational practices that could be used and adapted as appropriate by any/all CDBs. Each example also includes contact details of the person(s) responsible for the action/project should further information be required.

It should be noted that the examples in this guide reflect CDB priorities up to 2008. The Boards have recently completed a review of their Strategies for the period mid 2009-2012, which reflect new priorities, particularly in the light of the current economic climate. In this context, consideration will be given to preparing a further compendium of good practice examples, in due course, based on the Boards' revised priorities.

The examples have been clustered under the following headings:

- Economic / Enterprise
- Social Inclusion
- Integration / Interculturalism / Ethnic Communities
- Education / Training
- Environment / Energy
- Tourism / Culture
- Health
- Research / Data Sharing

## **1.5 Good Practice – Key Principles**

There are a number of key principles common across the examples in this guide, which are regarded as contributory factors in the successful implementation of inter-agency actions. Such key principles, which should be considered for adoption by CDBs in regard to future inter-agency actions include:

### **Lead Agency**

An inter-agency action should have a lead agency driving the project. A lead agency should have a good organisational capacity and commitment at a senior level, together with a good understanding of local issues and requirements.

### **Clear Objectives and Outcomes**

An action should have clear objectives, which should be quantifiable and have achievable targets or outcomes. A timeframe for the completion of the project and resources required should also be

identified. The methodology in undertaking an action should also be agreed at the outset. For example, it might set out:

- research methods
- analytical work / identification of gaps (overlaps) in service provision
- development of tools (guides/manuals/leaflets) to support project implementation

### **Monitoring Progress**

Ongoing monitoring of progress is important and in this context, clearly defined project objectives, together with identifiable targets/outcomes allow for better monitoring and evaluation of activities. Monitoring systems might include timely meetings or reports on progress as well as establishment of monitoring/implementation teams. Monitoring systems should allow for achievements to be examined against a set timescale and targets and should provide early warning of possible problems and delays.

## 2. Good Practice Examples

### 2.1 Economic / Enterprise

#### Carlow County Development Board

##### *Carlow Economic Development Strategy*

Carlow CDB Economic Forum was established to support and adopt an inter-agency approach to sustainable quality employment in a number of key areas, including encouraging entrepreneurship, promoting Carlow as an investment location, improving competitiveness, upgrading economic infrastructure, developing new business parks and developing linkages between education/training providers and the business sector.

In 2005, the Forum developed and are implementing an Economic Development Strategy for County Carlow under the following headings:

- Promotional Strategy
- Services and Office Sectors
- Public Investment Policy
- Private Investment
- Agri-business & bio-technology
- Infrastructure
- Education and Research
- Tourism

The Forum has developed a promotional strategy and marketing package showcasing the county as the ideal location for industrial and commercial development. Progress to date includes the development of a skills database of commuters who travel to work destinations outside Carlow, but who would prefer to work in the county. Data on this skilled workforce is given to businesses looking to set up in Carlow. To further target economic investment, the forum has developed a promotion and communications plan and contributed to the publication of the “Carlow – A Dynamic Growth Centre for Business” economic brochure.

#### **Agencies involved :**

- Carlow County Council (**LEAD**)
- County Carlow Chamber
- Failte Ireland
- Carlow CEB
- Teagasc
- IT Carlow
- Enterprise Ireland
- LEADER
- Carlow VEC
- IDA
- Carlow Tourism
- Carlow College

#### **Contact details for further enquiries:**

Bernie O'Brien, Director of Services  
Community & Enterprise & Economic Development  
059 917 0396  
[bobrien@carlowcoco.ie](mailto:bobrien@carlowcoco.ie)



Carlow County  
Development  
Board

## **Galway County Development Board**

### ***Develop and Disseminate 'Galway Good Food Guide' to Artisan, Speciality and Premium Foods in Galway County***

The Galway Good Food Group operates as a Project Team and reports to CCARD (County Committee of Agriculture & Rural Development), a sub-committee of the Galway CDB. The Group promotes the profile and awareness of micro and small-scale enterprise in Food Sector in Galway and diversity of products (with a view to increasing income to small producers). The actions to date have formed a baseline profile of the sector and a focus where there was no agreed strategy previously.

To date the Group has published and circulated a food guide, providing an audit of the sector in County Galway and has held a Food Forum (in conjunction with Galway/Mayo IT). A membership profile has been agreed, memo & articles drawn up and an Action Plan agreed to target support for suppliers, producers, investment in local markets and create improved access to markets retail, restaurants, etc. The next phase of development is to generate increasing membership from food producers, ensure continued support from agencies to assist these micro-enterprises and to create and market food trails within the County and Region.

#### **Agencies involved :**

- Galway Rural Development Ltd (**LEAD**)
- Galway County Council – C&E and Veterinary Services
- HSE – Food Regulation Sector
- Teagasc – Food Development
- Food Producers
- Food Retailer Representatives
- Fáilte Ireland
- An Bord Bia
- Galway/Mayo IT – Catering School
- Chefs representatives

#### **Contact details for further enquiries:**

Eímeiar Dolan, Galway County Council (091-476 506)

[edolan@galwaycoco.ie](mailto:edolan@galwaycoco.ie)

Frank Keane, Galway Rural Development (091-844 335)



## **Laois County Development Board**

### ***Laois Action on Business E-Learning (LABEL)***

LABEL was established in 2001 to provide quality third level undergraduate courses in the county. It received funding from the BMW Regional Assembly to adapt premises for use as a third level education centre; a co-ordinator was appointed in 2003 and the first courses were commenced in that year. The centre has now been in operation for six years and has developed progressively in that time, delivering third level courses accredited by a range of academic institutions.

The goal of the centre is to provide courses that allow for progression up to degree level where available, and courses are chosen that allow for such advancement, with the third level courses on offer for adult and continuing education students on a part time basis. Courses on offer for the year 2008 to 2009 include:

- Certificate in Safety and Health at Work (UCD)
- Bachelor of Business Studies (IPA)
- Certificate of First Line Management (NCI)
- Accounts Technician Yr 2 (IATI)
- Bachelor of Arts in Social Care (NUI Galway)
- Certificate in Counselling Skills and Practice (NCII)

#### **Agencies involved :**

- Laois County Council (**LEAD**)
- Laois County Enterprise Board
- Laois Teachers Centre
- Laois VEC

#### **Contact details for further enquiries:**

Mr. Dominic Reddin , Administrative Officer, Community & Enterprise, Laois County Council.

Tel : 057 867 4337

E-mail : [dreddin@laoiscoco.ie](mailto:dreddin@laoiscoco.ie)



## **Louth County Development Board**

### ***Dundalk Economic Development Group (DEDG)***

DEDG is a public private partnership with the overall objective of promoting Dundalk as a prime place to live, visit and invest. The project began in March 2006 and although the project has formally ended, the work continues through all relevant agencies (listed below) with Dundalk Town Council now taking a lead role.

Progress achieved by the Group includes:

- Development of a 'brand' for Dundalk with creation of an official Dundalk logo.
- Production of DVD of Dundalk (to target business) as a place to Invest along with a Dundalk – 'Open for Business' publication and promotional DVD to encourage tourism in Dundalk.
- Website [www.dundalk.ie](http://www.dundalk.ie) revamped as a one stop shop website to promote Dundalk.
- Provision of an up to date database of available land bank, office and incubation space useful for investors and business.
- Setting up of the Business Improvement District Scheme (BIDS).
- Creation of the Green Technology Fund aimed at supporting and encouraging sustainable energy projects in the Dundalk area.
- Targeted training programmes for long term unemployed residents in areas including hospitality, human resources, I.T. and health and Safety, as well as redeployment courses on job retention, basic numeracy and literacy skills and retail sales implemented.
- Promotion of the Schools Completion Programme and the Dundalk IT Access Programme to address early school leavers.

#### **Agencies involved :**

- |                                        |                                        |              |
|----------------------------------------|----------------------------------------|--------------|
| • Louth County Council ( <b>LEAD</b> ) | • Dundalk Chamber                      | • IDA        |
| • Dundalk Town Council                 | • Dundalk Employment Partnership       | • FAS        |
| • Enterprise Ireland                   | • Louth Hospitality                    | • Developers |
| • Dundalk IT                           | • Retail/Finance/Manufacturing Sectors | • Logistics  |
| • Louth County Enterprise Board        | • Sustainable Energy Ireland           |              |

#### **Contact details for further enquiries:**

Michael Curran – Director of Community & Economic Development Louth County Council  
Tel: 042 932 4331

Frank Pentony – Town Clerk, Dundalk Town Council Tel: 042 939 2901

Edel O'Mahony – Research Officer, Louth County Council - Tel: 042 932 4230



## South Dublin County Development Board

### *An Integrated Economic Development Strategy for South Dublin County*

The Economic Development Working Group of the South Dublin CDB developed and agreed an economic strategy for the county, which was launched in January 2009 (available on <http://cdb.southdublin.ie/>).

The strategy was developed from the data gathered through consultation, workshop and information review (interviews with the major stakeholders, wider consultation with the various interested groups in the county including the local authority, members of South Dublin Chamber of Commerce, Local Development Groups, Local Area Partnerships and submissions from interested parties) and will help drive the economy of South Dublin County over the next ten years. It is action oriented, largely within control of partners and inline with national economic development policies and programmes.

The strategy will be reviewed every six months and any barriers identified and removed if possible. It is intended this strategy will continue to be a live document and that as any economic or social changes occur in the county/country, the strategy can be adapted accordingly.

In the period since the Strategy was produced, economic conditions have continued to change both locally and nationally. Each agency has been asked to prioritise the actions contained and work will follow these priorities. Work has started on a number of the actions as follows:

- The Economic Group have completed a restructuring programme, which will be available to companies within the county undergoing restructuring and closures.
- A sub committee has been involved in the setting up of an Intellectual Enterprise Zone in the County which is looking at initiatives regarding:
  - the steady flow of people onto the live register with different skill levels.
  - training in advanced uses of ICT and a range of multi-media tools.
  - A research project aimed at exploring the cost of doing business
  - Business campus project real and virtual and creating new business start up

#### **Agencies involved :**

- |                                        |                                      |                      |
|----------------------------------------|--------------------------------------|----------------------|
| • South Dublin Chamber ( <b>LEAD</b> ) | • South Dublin County Council        | • IDA                |
| • South Dublin CEB                     | • Partas (Local Development Project) | • FAS                |
| • Dodder Valley Partnership            | • CPLN Partnership                   | • Enterprise Ireland |

#### **Contact details for further enquiries:**

Anne Byrne  
South Dublin County Development Board  
Tel: 414 9000 ext 2677  
e-mail [abyrne@sdblincoco.ie](mailto:abyrne@sdblincoco.ie)



## **Waterford City Development Board**

### ***Promotion of Waterford City as a Gateway City***

[Waterfordbusinessinfo.ie](http://Waterfordbusinessinfo.ie) is a website that aims to promote entrepreneurial activity in Waterford City and to act as a mechanism to promote Waterford City to potential investors on a national and international scale.

Waterfordbusinessinfo.ie is the first collective marketing effort for Waterford City from an economic perspective. The website acts as a portal to the relevant economic development agency in Waterford City (for potential and existing entrepreneurs) and also assists entrepreneurs in navigating the complex world of support that is available to them. Information for individuals/ families considering relocating to Waterford City is also available on the website.

Waterford City Council has provided funding of €20,000 in 2008 and a further €40,000 in 2009 to develop and promote the Waterford Business Info website. All the agencies involved in the project have worked together to develop the Terms of Reference for the tendering for the design of the website and are providing content for the site. Consultants were appointed to develop the website and the website launched in May 2009. All the partner agencies have committed to promoting and providing content for the site and will be involved in an ongoing basis in the promotion of the site of Waterford City from an economic perspective.

#### **Agencies involved :**

- Waterford City Council, Community & Enterprise  
**(LEAD)**
- IDA
- Enterprise Ireland
- Waterford Institute of Technology Centre for Enterprise Development and Regional Economy
- South East Business & Innovation Centre
- Waterford City Enterprise Board
- Waterford Chamber

#### **Contact details for further enquiries:**

Lar Power, Director of Housing, Emergency Services & Community & Enterprise

Tel: 051 849 925

[lpower@waterfordcity.ie](mailto:lpower@waterfordcity.ie)

Lisa Grant, Senior Staff Officer, Community & Enterprise

Tel: 051 849 709

[lgrant@waterfordcity.ie](mailto:lgrant@waterfordcity.ie)

<http://www.waterfordbusinessinfo.ie/>



## **Waterford County Development Board**

### ***Waterford Knowledge Campus***

Waterford Knowledge Campus is a 163ha site in the environs of County Waterford. The site is under joint ownership of IDA Ireland (30ha), Waterford Institute of Technology (60ha) and the Private Sector (73ha). Waterford County Development Board facilitated a coordinated approach between the agencies to plan the Knowledge Campus, a place where knowledge will transfer seamlessly between foreign direct investment, entrepreneurship and academia. This world-class campus will be a model of best practice of knowledge transfer to drive the regional economy.

To date an Atlas has been prepared outlining the infrastructure of the campus, the site has been zoned Waterford Knowledge Campus - a new zoning to Ireland, and a formal memorandum of understanding has been agreed between the key agencies.

The Campus is currently anchored by IDA Ireland, Citi Group and the national centre of excellence the Telecoms Systems Software Group who are adept at commercialising research in the ICT sector. Enterprise Ireland has funded an Innovation centre at the site where the South East Enterprise Platform Programme is delivered.

The next stages involve developing a new type of masterplan that will be knowledge centric along with a branding and marketing campaign for the site. Expert Working Groups have been established to work on each component.

This represents an innovative and collaborative approach to economic development. It will be part of the key infrastructure that will help Waterford Gateway and the South East Region achieve its potential as a knowledge based economic zone.

#### **Agencies involved :**

- Waterford County Council (**LEAD**)
- Waterford Institute of Technology
- Enterprise Ireland
- IDA

#### **Contact details for further enquiries:**

Fearghal Reidy, Economic Development Officer Waterford County Council

Tel : 058 – 448 11

[freidy@waterfordcoco.ie](mailto:freidy@waterfordcoco.ie)



## **Wexford County Development Board**

### ***Wexford Farmers Re-Skilling Initiative***

The purpose of the initiative was to provide information and support for farm families who wished to create off-farm income. This was seen as a particular need with the decline of the sugar beet industry in Wexford. The initiative sought to identify existing training and support options for re-skilling and provide appropriate information for farm families. It also sought to identify and address gaps within current training provision and develop a locally tailored programme to assist farmers in transition.

To date the initiative has included the hosting of a countywide training fair and discussion seminar. Also, a local training directory was produced, providing up-to date information on all relevant training courses and support services. It was distributed to each farmer/registered herd owner in Wexford with co-operation from the Department of Agriculture Fisheries & Food. A “Farmers in Transition Course” was developed by Enniscorthy Enterprise and Technology Centre with FÁS support. Some 16 participants attended and at least two have established an additional on-off farm business.

The initiative has led to increased participation in current training programmes e.g. LEADER & Wexford Farmers Co-operative on farm computer training. At a strategic level, the Wexford CDB has been engaged in examining the potential of bio-energy fuel crops and there is potential to link both pieces of work.

#### **Agencies involved :**

- Wexford County Council (**LEAD**)
- WORD (Wexford Organisation for Rural Development)
- Agri-Networks
- Wexford CEB
- Wexford CCC
- Waterford IT
- Carlow IT
- Teagasc
- VEC
- CWP
- FÁS

#### **Contact details for further enquiries:**

Amanda Byrne,  
Administrative Officer  
Wexford Co. Council  
Tel; 053-917 6554  
Email : [amanda.byrne@wexfordcoco.ie](mailto:amanda.byrne@wexfordcoco.ie)



## 2.2 Social Inclusion

### Cavan County Development Board Cavan Lone Parent Initiative



This interagency initiative was aimed at addressing poverty and social exclusion experienced by lone parents in the Co. Cavan. Firstly, research was carried out with lone parents to find out what supports they needed to gain employment. Secondly, local agencies worked together to offer education and training options to lone parents to help them to access the labour market. The initiative was funded through the NDP Gender Equality Unit of the Department of Justice, Equality and Law Reform (NDP/EU Funding).

Lone parents who were interested in progression to work were identified through the research process. This enabled the CDB agencies to target them directly and to offer a range of supports (e.g. literacy and guidance through the VEC and community development support through Cavan Partnership). New courses were delivered in the county in response to demands raised by lone parents themselves. Childcare support and travel allowance were paid to lone parents attending training courses, which greatly facilitated their participation in the courses. At the end of the funded initiative, lone parents had taken part in over 130 training placements and ten had progressed to work or Community Employment.

One of the most significant and enduring outcomes of the initiative was the establishment of a lone parent network for the county. Lone parents who are members of this network now collectively raise issues with relevant agencies when they need particular supports. One recent example was a housing information project, where lone parents collaborated with the County Council to produce a booklet about housing options. Lack of information about housing options had been one of the findings of the research. CDB agencies will continue to work with the lone parent network to promote their social inclusion.

#### Agencies involved :

- Cavan County Council (**Research Lead**)
- VEC (**Education Lead**)
- Cavan County Childcare Committee
- Cavan Partnership
- FAS
- HSE – Community Welfare
- Dept. of Social and Family Affairs
- WIN Ireland (Women into the Network)
- Ma's and Pa's Lone Parents Group
- South West Cavan Community Development Project
- Tullacmongan Resource House

#### Contact details for further enquiries:

Emer Coveney, Social Inclusion Officer, Cavan County Council - Tel: 049 437 8577

## **Dun Laoghaire Rathdown County Development Board**

### ***Older People Service Providers Forum***

The purpose of the Older People Service Providers Forum is to bring together key service providers to older people in the county with the intention of implementing strategic actions in the Dun Laoghaire Rathdown CDB Strategy. The Forum endeavours to develop improved and more coherent services for older people in the county.

The Forum has undertaken a number of actions to progress its objectives, including holding a seminar on best practice models of care provision for older people and is, on an ongoing basis, promoting retirement planning with identified target groups e.g. small businesses. Since 2005, the Forum has provided ICT training for older people and has also produced information packs for older people on services available from public agencies including leisure activities.

The objectives of the Forum were re-examined and developed in the context of the review of the Dun Laoghaire Rathdown CDB Strategy for the period 2009 to 2012. The Forum added two new Actions during the review process;

1. Promote the integration of old and young people in the county
2. Raise awareness of elder abuse

The Promotion of integration of young and old will be achieved by:

- Using the Bealtaine Festival to demonstrate some of the skills of older people,
- Using Comhairle na nÓg to survey views of younger people
- Supporting transition year students visit day care centres.

#### **Agencies involved :**

- Health Service Executive (**LEAD**)
- Dun Laoghaire Rathdown County Council
- Dun Laoghaire Rathdown Chamber
- Dun Laoghaire Rathdown C & V Forum
- Dun Laoghaire Rathdown Network for Older People
- An Garda Síochána
- DSFA
- VEC

#### **Contact details for further enquiries:**

Neil Healy,  
Administrative Officer,  
Economic Development and Community Dept.  
Dun Laoghaire-Rathdown County Council  
Tel (01) 204 7299  
Email : [nhealy@dlrcoco.ie](mailto:nhealy@dlrcoco.ie)



Dun Laoghaire-Rathdown  
**County Development Board**

## **Leitrim County Development Board**

### **An “Saol Maith / The Good Life” Project**

This project was co-ordinated by the Leitrim Social Inclusion Measures (SIM) Group, with the aim of identifying ways of improving the quality of life of older people. Funding was supplied from the Leitrim Community Forum, Leitrim County Council and a grant from the Combat Poverty Agency. A Working Group (representative of Leitrim SIM Group, other relevant agency representatives and elected members of Leitrim County Council) consulted with older people in Leitrim in relation to service provision that impacted on their quality of life and health, with an aim of identifying significant gaps in provision and suggesting how services could be improved.

The suggestions from the consultations were then brought to the delivery agencies such as the HSE(NW), Leitrim County Council, Community Connections CDP, County Leitrim Partnership etc. to see how they could be taken on board. All the suggestions and an Action Plan were collected into a "An Saol Maith? / The Good Life?" Report, launched in September 2004.

The service providers used the reports recommendations to improve the delivery of services to older people. Examples of some of the actions which have been completed include the provision of additional public seating in areas of greatest benefit to older people, the Leitrim footpath programme, which was formulated following consultation with the Leitrim Active Age Group, and the proofing of a number of Leitrim County Council forms by the National Adult Literacy Agency.

The project highlighted the benefits of engaging directly with a target group and confirmed that service providers are continually striving to deliver higher quality of services. A Steering Group made up of the Leitrim Active Age Group, Leitrim Community Forum, Leitrim County Council staff and elected members, County Leitrim Partnership and Community Connections oversee progress on the action plan.

#### **Agencies involved :**

- Leitrim County Council (**JOINT LEAD**)
- Leitrim Community and Voluntary Forum (**JOINT LEAD**)
- Leitrim County Social Inclusion Measures Group

#### **Contact details for further enquiries:**

Community and Enterprise Section  
Leitrim County Council  
Tel : 071 962 0005



## **Roscommon County Development Board**

### ***Roscommon Rural Men's Initiative***

In 2004, the Roscommon Social Inclusion Measure (SIM) Group identified Marginalised Rural Men as a priority group of pressing need and developed a concise integrated plan to improve the service delivery to that group. The SIM Group identified a number of issues relevant to marginalised men in the county including poor mental health, substance misuse, isolation and lack of social interaction. The Group found that many marginalised men had little formal education and were often unemployed.

The aims of the Rural Men's Project are to provide social opportunities for marginalised men to reduce isolation (both physical and social), provide educational opportunities and to provide information on rights and entitlements.

Since 2006, three Rural Men's Groups have been set up in Roscommon (Drumboylan, Loughglynn and Dysart). A Rural Men's Co-ordinator provides information and advice to each group in respect of social participation and community involvement. Practical issues such as grant applications, local transport, ESB re-connection and home-help provision are also addressed. Those participating in the Groups are actively displaying learning in areas such as health and nutrition, life coaching, awareness of mental health issues and first aid.

As the programme has progressed and developed, referrals are now being made regularly from the HSE community psychiatric health nurses. Also, the Rural Transport Initiative has been hugely supportive in providing transport for those men who do not have their own transport. It has also been noted that as contributing budgets become more constrained, the men themselves are contributing greater amounts of funding towards the cost of the running the groups.

#### **Agencies involved :**

- Roscommon Partnership Company (**LEAD**)
- Roscommon County Council
- Roscommon County Development Board
- North West Community Development Project
- Ardcarne Rural Transport Scheme
- Mid South LEADER
- Arigna LEADER
- Teagasc
- FÁS
- VEC
- HSE
- DSFA

#### **Contact details for further enquiries:**

Community and Enterprise Section  
Roscommon County Council  
Tel : 090 663 7320



## **Sligo County Development Board**

### ***Establishment of a County-wide Volunteer Centre in Sligo***

The objective of the initiative was to establish a volunteer centre, which would actively promote volunteerism in Sligo, increasing the number of volunteers as well as increasing the capacity of the Community & Voluntary sector by offering supports to organisations that actively seek volunteer participation to progress their individual project/initiatives. Since the Centre's establishment in March 2006, 410 individuals, 28 project groups and 10 corporate groups have registered as volunteers. In 2006, 60% of the individuals who registered with the centre had never volunteered before. This figure rose to 65% in 2008.

Since September 2006, the Centre has provided a volunteer placement service to match, as practicable, volunteers to specific organisations. The Volunteer Centre organises the delivery of training sessions on volunteer management to Community and Voluntary Groups on an ongoing basis.

The Volunteer Centre has promoted a number of projects in the Sligo area since 2006, including a Cross Border Special Needs Project, Carers Respite Afternoon and a Family Befriending Project. The Centre also helps to forge strong links in the community through the provision of a Garda Vetting Service to small Community and Voluntary Groups and continues to work with Sligo IT to promote volunteerism amongst third level students.

#### **Agencies involved :**

- Sligo County Council (**LEAD**)
- Sligo County Community Forum

#### **Contact details for further enquiries:**

Ciara Herity,  
Sligo Volunteer Centre Manager,  
1 Gaol Road,  
Abbeyville,  
Sligo.

Tel : 071-911 1042

Email: [info@volunteersligo.ie](mailto:info@volunteersligo.ie)

Community and Enterprise Department  
Sligo County Council  
Tel: 071 911 1800



## **Westmeath County Development Board**

### ***Mullingar Open Door Project***

The “Open Door Project” is a service for marginalised individuals in the Mullingar area and its rural environs. The beneficiaries of the project are primarily classified as disadvantaged individuals who may be further characterised by drug addiction; substance abuse; homelessness; alcohol or gambling addiction; related illnesses (including depression and behavioural disorders) and unemployment. The project is now being mainstreamed through core funding from the Midland Regional Drugs Task Force (MRDTF), with additional funding sourced through the partner organisations.

The service offers intervention to clients, which includes front line crisis supports including basic requirements such as a place to wash, a laundry service and a hot snack as well as counselling services, group therapy, referrals and community development support. Clients are encouraged and facilitated to stabilise their conditions through the production and implementation of a “Personal Development Plan” working with relevant partner agencies as required and are facilitated to integrate back into society. Once stabilisation is attained, clients are encouraged to undertake additional long-term training/education. This may facilitate part or full time employment, leading to economic sustainability for the clients.

In conjunction with the VEC, adult basic education has commenced which includes literacy/numeracy courses and self-esteem/ confidence building activities. Most of the clients are self-referred or have been referred through agencies such as the Temporary Emergency Accommodation Mullingar (TEAM). The Garda, the Judicial System and the Drugs Squad have also referred clients to the Open Door whereby clients attend on a voluntary basis.

#### **Agencies involved :**

- Westmeath County Council (Facilitator of the Process)
- Westmeath Community Development Limited (Project Promoter)
- Midland Regional Drugs Task Force (MRDTF)
- Temporary Emergency Accommodation Mullingar (TEAM)
- An Garda Síochána
- DSFA
- FÁS
- VEC
- HSE

#### **Contact details for further enquiries:**

Annette Barr-Jordan

044 933 2217



## 2.3 Integration / Interculturalism / Ethnic Communities

### Galway City Development Board

#### *Galway City Anti-Racism Strategy “Towards a City of Equals”*

The Anti-Racism Strategy “Towards a City of Equals” was published in 2005. The Strategy is aimed at addressing challenges and putting measures in place in the City focussing primarily on increasing awareness and understanding of the minority groups amongst the wider community. It also aims to increase the scope for interaction between communities, so that mutual understanding and respect could be further encouraged, minimising the risk of segregation and isolation in Galway City.

A number of goals set out in the Strategy have been progressed to date, including holding a number of intercultural events and community festivals and has led a public awareness campaign to reduce racism in Galway City led by the Galway City Partnership. The Galway Migrant Service disseminates information and advice on racism issues and legal redress and a number of support groups for various migrant communities have been established. The Strategy also supports the annual anti-racism in the workplace week initiatives.

The Strategy was successful in securing real interest and buy-in across many sectors locally and acted as an important stimulus to many local agencies to promote anti-racism and intercultural work. In addition to engaging with the wider community, the Strategy also established strong working links with An Garda Síochána through the Garda Forum for Ethnic Minorities and also with the local business sector through regular work Galway City Chamber of Commerce.

The Strategy was reviewed in early 2009 and the Galway City CDB has acknowledged that it has been significantly progressed. As a priority action under social inclusion, the Anti-Racism Strategy will now feed into the upcoming Galway City Integration Strategy. A number of ongoing actions will be included from the anti-racism strategy, and the new Strategy will be completed by mid 2009.

#### **Agencies involved :**

- Galway City Partnership (**LEAD**)
- Galway City Council
- Galway City and County Childcare Committee
- Galway Refugee and Asylum Seeker Group
- City of Galway VEC
- Galway Travellers Movement
- Galway City Social Inclusion Measures Group Members

#### **Contact details for further enquiries:**

Mr Ernest Bishop, Anti-Racism Co-ordinator,  
Galway City Partnership. Tel : 091-773 466  
Liam Hanrahan, Administrative Officer,  
Galway City Council. Tel : 091-536 400



Galway City Development Board  
Bord Forbartha Cathrach na Gaillimhe

## **Kilkenny County Development Board**

### ***Kilkenny Sudanese Resettlement Programme***

The Kilkenny Resettlement Programme is part of the UNHCR Resettlement Programme, which is co-ordinated in Ireland through the Office of the Minister for Integration (OMI) in the Department of Justice, Equality and Law Reform (DJELR). In 2007, the OMI met with Kilkenny County Council with a view to forming a partnership to develop a UNHCR Resettlement Programme in Kilkenny, supporting the resettlement and integration of 11 families from Sudan.

The Resettlement Programme Steering Group has been in place since January 2008 and will have a role into 2010 with its overall purpose as:

- To oversee the development of a culturally sensitive integration programme as part of the Sudanese Resettlement Programme for Kilkenny.
- To ensure there is equality of access and equality of outcome for each individual and for the group as a whole

The local Resettlement Programme Steering Committee is involved in training in relation to equality and principles of integration and is looking to establish employment and training sub-groups to further aid the integration programme. The Steering Committee undertook a review of the Resettlement Programme in December 2008, identifying best practice from phase one of the programme and agreeing actions to be implemented as the resettlement programme continues to be developed in Kilkenny. Phase one of the programme has seen each family housed and registered with a local GP. Depending on age, each child has been provided with a school/preschool place. A large number of adults are attending English language classes and all families are supported by a local volunteer. In addition, a full-time resettlement worker has been employed to implement the programme

#### **Agencies involved :**

- Kilkenny County Council C & E Section (**Co-ordination LEAD**)
- Kilkenny Leader Partnership (**Implementation LEAD**)
- County Childcare Committee
- Kilkenny County Council Housing Section
- Department of Education and Science
- Education Welfare Board
- Rape Crisis Centre
- Volunteer Agencies
- Citizens Information Centre
- Ossory Youth
- Church Groups
- FÁS
- MABS
- Gardai
- Kilkenny VEC
- HSE
- DSFA

#### **Contact details for further enquiries:**

Lindsey Butler  
Kilkenny County Council  
Tel : 056 779 4923  
e-mail : [lindsey.butler@kilkennycoco.ie](mailto:lindsey.butler@kilkennycoco.ie)



## **Mayo County Development Board**

### ***Mayo Liaison Forum for Immigrant Communities***

The Mayo Liaison Forum for Immigrant Communities was established to strengthen and enhance the supports to and develop the capacity of immigrants to become involved in democratic decision-making with regard to immigrants in Co. Mayo. The Forum's objectives also include the development of opportunities for members to learn from other similar structures nationally and locally, and to share this learning to create a broader information base. The Forum also works towards eradicating racism and developing attitudinal change.

The Forum meets quarterly and working groups have been established in respect of Intercultural Activities, Health and Accommodation, Information and Service Provision, Training and Employment and Education and Language. A number of events have been held by the Forum to date, including information sessions on immigrant challenges and rights, an open day on education and employment for immigrants and an intercultural poetry competition for national schools.

#### **Agencies involved :**

- Mayo County Council (**LEAD**)
- An Garda Síochána
- Refugee Information Service
- Integrating Ireland
- Ballyhaunis FRC
- Local Employment Service
- Mayo Intercultural Action
- Mayo Rape Crisis Centre
- Mayo Education Centre
- Ballinrobe TACU FRC
- SW Mayo Local Development Programme
- Mayo NE Local Development Programme
- MFG Local Development Programme
- Citizens Information Board
- Citizens Information Service
- County Childcare Committee
- Mayo County Development Board
- Migrants Right Centre of Ireland
- Mayo Women's Support Service
- Threshold
- HSE
- VEC
- Erris CDP
- DSFA

#### **Contact details for further enquiries:**

Declan Turnbull, Administrative Officer, Mayo County Council

Tel: 094 – 904 7545.

Email: [dturnbull@mayococo.ie](mailto:dturnbull@mayococo.ie)



## Meath County Development Board

### *Engaging Difference – the opportunity of diversity in a changing County Meath*

The aim of this research project was to investigate the circumstances of the migrant community in Co. Meath to identify gaps in services provided to migrants by the state, community and voluntary sectors. The research focused on migrant experiences, education, training and employment, health and welfare, access to information and social activity and integration. The project also provided an analytical profile of demographic issues and analysis of national and local policies with reference to best practice and identified concerns.

Key recommendations of a report produced by the Steering Committee (July 2008) are being progressed, including the submission of a proposal by the Co. Council to the Office of the Minister for Integration for core funding for Cultúr (the main voluntary body addressing integration in Meath). To help establish a dedicated county-wide initiative on English language training for migrants in the county, Cultúr continues to offer English language classes and has also recently formed a new initiative with the Meath Initiative for Lifelong Learning (MILL) Project, to provide certified classes through Blanchardstown Institute of Technology.

A group of local agencies, led by Meath County Council, manage and promote, as a point of contact between host and migrant communities, Meath's largest annual multi-cultural event, attended by more than 3,000 people in 2008. To extend locally the national '*Sport against Racism in Ireland*' initiative, Meath County Council, the Meath Local Sports Partnership (MLSP), Navan Gardaí, the FAI and RAPID now host a multi-cultural football event called *Friday Futsal* every Friday night and this event is well attended by locals and by migrants and it provides an alternative for young people at a time when anti-social behaviour is at its peak (Friday nights 9 – 11pm).

#### Agencies involved :

- Meath Citizens Information Service (CIS) (**LEAD**)
- Meath County Council
- HSE
- Meath Partnership
- RAPID
- Meath CDB
- DSFA
- SIPTU
- Cultúr (Integration Agency)
- Meath VEC

#### Contact details for further enquiries:

Kevin Loughlin, RAPID Co-ordinator  
Meath County Council  
Tel. No. 046 906 7338  
E-mail: [kloughlin@meathcoco.ie](mailto:kloughlin@meathcoco.ie)

Rosemary Corr, Administrative Officer,  
Meath County Council  
Te. No. 046-909 7401  
E-mail: [rcorr@meathcoco.ie](mailto:rcorr@meathcoco.ie)



## 2.4 Education / Training

### Cork City Development Board

#### *Cork City Learning Forum*

The Cork City Learning Forum was established to increase the culture of learning in the city through information sharing and collaborative actions developed by relevant learning stakeholders to progress one of the key themes of the Cork City CDB Strategy. The Forum has a general membership of in the region of 180 organisations at national and local level. The Forum's Steering Group is made up of:

- Cork City VEC (**LEAD**)
- Primary Schools (IPPN)
- Secondary Schools (ACCS)
- Principals and Deputy Principals (NAPD)
- Community Education Networks
- Cork Chamber
- DSFA
- LLF Working Groups
- Cork City Development Board
- Cork IT
- IBEC
- UCC
- DES
- FAS

Main actions to date include the annual Lifelong Learning Festival and Discovery Interactive Science exhibition (see below) plus research, information sharing and networking activities on topics such as school completion, adult access to third level, work based learning and family learning.

#### Lifelong Learning Festival:

Over 250 events taking place citywide in a variety of venues – all free, some serious and some for fun. The festival invites the public - whatever their age or ability - to 'Investigate, Participate and Celebrate' the variety of learning opportunities available in Cork City - whether training for work, to increase qualifications or simply for leisure. Centres participating include colleges, communities and clubs. Events include sample classes, open days, seminars, exhibitions, nature walks and sports.

#### Discovery:

Discovery is Cork's Interactive Science Exhibition for young people. It is aimed at increasing levels of uptake of Science, Technology, Engineering and Mathematics subjects to Leaving Certificate and into careers by showing how science is interesting, relevant and fun. It also outlines the variety and extent of research and industry in Cork, and the wide range of groups that use technology in their work (eg. The Defence Forces). Discovery also runs workshops in schools, local libraries and the Triskel Arts Centre, and links with local Science Week Ireland activities. Attendance 2008: 8,250.

#### **Contact details for further enquiries:**

Marcela Whelan,  
Community and Enterprise Directorate,  
Cork City Council  
Anglesea St.,  
Cork. Tel: 021 492 4044



## **Longford County Development Board**

### ***Friends for Life Programme***

The aim of this school based early intervention and prevention programme is to promote positive mental health in children in the county. The programme enhances children's resilience, teaches social and emotional skills and provides children with essential skills for coping with life's challenges. The programme, the first of its kind in Ireland, is endorsed by the World Health Organisation as best practice for the treatment and prevention of anxiety and depression in children and adolescents.

Longford CDB secured funding from the Department of Community, Rural and Gaeltacht Affairs, which was used in 2007 to commission Longford Community Resources Limited to undertake research into the availability of children's counselling services in existence (and gaps) within the county. One large gap identified was the need for support to children in reducing their anxiety and fears and to improve their coping skills (anxiety disorders are among the most prevalent mental health disorders in childhood).

The FRIENDS programme in Longford is designed to be used with 5<sup>th</sup> class students and is delivered by teachers in ten sessions within a classroom setting. 28 teachers from 25 schools were trained as programme facilitators. A further 17 individuals, comprising of local representatives and HSE Personnel, have been taught to become future trainers of the programme. A sub-committee of the Longford CDB and the Longford HSE Community Psychology Department is monitoring the rollout of the FRIENDS programme.

#### **Agencies involved :**

- Longford HSE Community Psychology Department (**LEAD**)
- Longford County Council
- Longford County Development Board
- DES
- Longford Community Resources Limited
- VEC

#### **Contact details for further enquiries:**

Laura Mc Phillips

Community and Enterprise Department

Longford County Council

Tel: 043 334 6231



## **Offaly County Development Board**

### ***Outreach Education Project***

This project is an initiative of the Offaly County Development Board's Lifelong Learning Committee, which was established to address the issue of low educational attainment at third level in the county and support people in Offaly to participate in further and third level education. The intervention of this project is required to enable people in Offaly participate in higher education, leading to skills and qualifications for future employment.

The committee obtained initial EU funding to research third level participation in Offaly and to examine the feasibility of providing an Outreach Centre of Education in the county. Following the initial research phase and development of the strategy, a Project Co-ordinator was appointed in 2004 to implement the agreed strategy.

The Outreach programme is underway in a number of second level schools in Offaly aimed at participants at Transition Year and pre-Leaving Certificate level. The 'My Choice' schools programme enables young people to explore the third level options open to them on completion of secondary school.

The Project Co-ordinator has developed links with Third Level Institutions and working toward delivering a number of third level courses in Offaly on an outreach basis from the universities / I.T.s. Courses currently available include:

- Certificate in Public Management (NUI Cert)
- Certificate in Marketing Skills
- Introduction to Project Management (AIT)
- Higher Cert in Business Studies

#### **Agencies involved :**

- |                                     |                     |        |
|-------------------------------------|---------------------|--------|
| • Offaly County VEC ( <b>LEAD</b> ) | • Atlantic Corridor | • NUIM |
| • Offaly County Council             | • NUIG              | • AIT  |
| • Offaly Local Development Company  | • Teagasc           |        |
| • Tullamore Traveller Movement      | • DSFA              |        |
| • Centre for Independent Living     | • HSE               |        |

#### **Contact details for further enquiries:**

Liam McGlynn  
Offaly Outreach Education Project  
Tel : 057 932 6884



**GROWING OFFALY TOGETHER**  
Offaly County Development Board

## **South Tipperary County Development Board**

### ***Cross Sectoral Training Course***

In 2005, South Tipperary county council organized a cross sectoral training course in facilitation for staff of both the local authorities and various agencies and groups working in the county, specifically in social inclusion. The aim of the course was to increase the facilitation skills of the students but additional outcomes were a greater mutual knowledge of work practices and enhanced relationships built up among the participants.

The benefit of this training course has ongoing benefits as the knowledge gained of each agency's working methods and styles and the personal relationships created during the course continue to assist in the performance of duties.

#### **Agencies involved :**

- South Tipperary County Council (**LEAD**)
- South Tipperary Back to Education Co-ordinator
- Knockanrawley Community Development Project
- South Tipperary VEC
- South Tipperary Adult Learning Scheme
- County Museum
- Clonmel Town Council
- Tipperary Youth Service
- County Childcare Committee
- HSE

#### **Contact details for further enquiries:**

Pat Holland

Administrative Officer

Community and Enterprise

South Tipperary County Council

Tel : 052 613 4820



South Tipperary County Development Board

## 2.5 Environment / Energy

### Clare County Development Board

#### *County Clare Wood Energy Project (CCWEP)*

The CCWEP was launched in 2005 and is funded under the Forest Service (The Department of Agriculture, Fisheries and Food). The aim of the project is to develop a farm forestry sector in the county (in line with the Clare CDB Strategy) and to promote the installation of wood biomass boilers fuelled by wood chip from farm forests. Since the project was launched, the CCWEP has worked with a number of companies and organisations in Co. Clare to identify suitable sites/buildings for the installation of medium-sized wood biomass boilers and has provided on-going technical support and training for boiler procurement and installation. Significant work on the establishment of a local wood chip supply chain has also been undertaken.

#### **Agencies involved :**

- Clare Local Development Company Limited (**JOINT LEAD**)
- Teagasc (**JOINT LEAD**)
- Limerick/Clare Energy Agency
- Clare County Council
- Ennis Town Council
- FINSA (Clare based forest products industry)
- Limerick IT
- Forest Service
- Coillte
- SEI
- Shannon Development
- Forestry Growers

#### **Contact details for further enquiries:**

Dóirín Graham, Clare Local Development Company

Tel 065 686 6800

[info@cldc.ie](mailto:info@cldc.ie)

[www.ccwep.ie](http://www.ccwep.ie)



## **Limerick/Clare County Development Boards**

### ***Establishment of Local Energy Agency (Limerick/Clare Energy Agency)***

The Limerick/Clare Energy Agency has been established with financial and administrative support from Limerick and Clare County Councils, LEADER Groups, the University of Limerick (UL) and the private sector. The actions undertaken by the Agency include:

- Identifying energy use in both Limerick and Clare
- Identifying climate change issues for both counties
- Addressing fuel poverty issues
- Identifying training potential in renewable energy
- Energy audits of community buildings
- Assisting in Building Energy Rating (BER)

The Agency Manager was recruited by Limerick Co. Council with administrative support provided by UL. To date, the Agency has researched a number of areas and produced an energy and emissions balance document and a climate change strategy for Limerick and Clare (they have also contributed to the Mid-West Regional Climate Change Strategy and Action Plans). In association with Sustainable Energy Ireland and the National Standards Authority of Ireland, the Limerick Clare Energy Agency has piloted both the Home Energy Savings Scheme and the Energy Management Certification Scheme.

#### **Agencies involved :**

- Limerick County Council
- Clare County Council
- University of Limerick
- West Limerick Resources Limited
- Ballyhoura Development Limited
- Rural Resource Development Limited

#### **Contact details for further enquiries:**

Anthony Coleman  
Community and Enterprise Department  
County Hall, Dooradoyle,  
Co. Limerick  
Tel : (061) 496 454  
Email: [acoleman@limerickcoco.ie](mailto:acoleman@limerickcoco.ie)

Pat Stephens,  
Limerick/Clare Energy Agency  
Tel : (061) 234296  
Email: [patrick.stephens@ul.ie](mailto:patrick.stephens@ul.ie)



## 2.6 Tourism / Culture

### Cork County Development Board

#### ***Report on the Provision of Services in Irish in County Cork - A study commissioned by the Gaeltacht Priority Group of the Cork County CDB.***

It is acknowledged that Gaeltacht areas require particular attention to protect their linguistic and cultural heritage without hindering response to opportunities. In this context, the CDB established a Task Force to investigate the availability and accessibility of services through Irish in Co. Cork and to recommend ways of improving the accessibility of these services.

In conjunction with Foras na Gaelige, a comprehensive report which evaluates the provision of services in Irish in Co. Cork was completed. This report contains a number of recommendations based on results of research, organisational surveys and focus groups. These recommendations from the completed report were presented to and endorsed by all the agencies on the CDB and some recommendations have already been implemented by Cork Co. Council. In this context, simultaneous Irish/English interpretation will now be provided on request in Cork County Council Chamber and training in language awareness has also been organised. The Council are also in contact with Foras na Gaelige in relation to securing funding to employ a co-ordinator to assist agencies to further implement the report's recommendations.

This was the first such project in the county and Foras na Gaelige are hoping this will be a template that can be used nationwide.

#### **Agencies involved :**

- Údaras na Gaeltachta (**LEAD**)
- Cork County Council
- Meitheal Mhuscraí Teo
- Cork Community and Voluntary Fora
- County Childcare Committee
- Cork Local Sports Partnership
- Fáilte Ireland
- Garda Síochána
- West Cork LEADER Co-op
- Teagasc
- DES
- CRAGA
- HSE
- VEC
- Coillte

#### **Contact details for further enquiries:**

Dympna Murphy,  
Office of Community & Enterprise,  
Cork County Council,  
County Hall,  
Cork.  
Tel 021-428 5337  
E-mail [dympna.murphy@corkcoco.ie](mailto:dympna.murphy@corkcoco.ie)



## **Donegal County Development Board**

### ***Walking and Trails Project***

The Donegal Walking and Trails Development Programme is a CDB initiative being advanced in order to fully develop and promote the county's substantial resource relating to this sector. This programme is being undertaken in the broad context of Donegal CDB's emphasis on the development of the county's natural resources. The programme is being undertaken with the dual aims of providing the county with a world class walking and trails network and strategic tourism product, and also the development of walks as a community resource for quality of life and wellbeing.

To date the programme has worked on a range of projects - the development of five new National Loop Walk Routes, four new sections of National Coastal Routes and substantial improvement to existing trails networks (e.g. Bealach na Gaeltachta of the Bluestack Way). Development of shorter localised routes for local community benefit has also been undertaken. The programme has been key to advancing strategic tourism projects at Sliabh Liag and Malin Head. Plans for future development under this programme are being prepared at present, including plans for the development of cross border walks (and cycle routes). In the period 2006-2009 some €2.2mn drawn from various sources has been invested in this sector through the CDB walking and trails programme. Further information on Walks and Trails relating to this programme can be accessed at [www.walkingdonegal.ie](http://www.walkingdonegal.ie)

#### **Agencies involved :**

- Donegal County Council (**LEAD**)
- Fáilte Ireland
- Donegal Local Development Company
- Inishowen Partnership Limited
- Meitheal Forbartha na Gaeltachta
- Údarás na Gaeltachta

#### **Contact details for further enquiries:**

Barney McLaughlin  
Community and Enterprise Division  
Donegal County Council  
Tel: 074-972 4400



## **North Tipperary County Development Board**

### ***North Tipperary Tourism Company Limited (NTTCL)***

The NTTCL was established as a key recommendation of the 'Tourism Strategy for North Tipperary' to contribute to the promotion and development of tourism and the increase of visitor numbers/expenditure in North Tipperary. Specifically NTTCL aims to promote North Tipperary as a tourist destination at home and abroad, develop and update marketing tools, inform, involve and contribute to the development of tourism in the county and contribute to strategic tourism development.

A number of strategic tourism initiatives have been progressed by the NTTCL to date including the promotion of County Tipperary at various overseas and domestic promotions in conjunction with Shannon Development, Failte Ireland, and Tourism Ireland. NTTCL has also developed promotional literature. This includes the Tipperary Holiday Guidebook, which is produced on an annual basis in conjunction with South Tipperary Tourism Group (STTG). Also in collaboration with STTG, NTTCL ran a national radio and print promotional campaign with assistance from the Failte Ireland Local Area Marketing Fund. The company has organised annual familiarisation trips for the tourism trade and host various workshops.

NTTCL has participated in several tourism related consultations/initiatives, including the Rural Development Programme; Sustainable Marina, Recreational and Tourism Development Strategy; Review of County Development Plan; Trails Initiative etc

#### **Agencies involved :**

- North Tipperary County Council (**LEAD**)
- Tipperary LEADER Group
- Tipperary North County Enterprise Board
- Tipperary Institute
- Shannon Development
- Nenagh Town Council
- Templemore Town Council
- Thurles Town Council
- Regional Tourism Representatives

#### **Contact details for further enquiries:**

Attracta Lyons, Administrative Officer, Community and Enterprise

Tel: 067 448 58

Matt Shortt, Director of Services, Planning, Community and Enterprise

Tel: 067 448 20



## 2.7 Health

### Kerry County Development Board

#### *Health Education and Promotion – Parenting and Family Learning.*

This project involves collaboration by a number of organisations who identified gaps in the area of parenting and family learning, with a view to establishing a mechanism for the co-ordination and delivery of relevant educational courses at regular intervals in all communities on an on-going basis. The initiative places particular emphasis on having a parenting course prior to the parent's first child starting secondary school and believes that such programmes should be a permanent feature of family welfare promotion.

A Task Group was established in 2007, which developed a Parenting & Family Learning Strategy, through consultation with a number of agencies in the county.

Key actions in the strategy have been commenced in the areas of training and co-ordination and further objectives have been identified for implementation. These include the co-ordination of parenting programmes in Co. Kerry so that young people and their parents have access to information, supports and initiatives. In particular, priority is given to parents of children who are transferring from primary to post-primary. It is proposed to set up a database and/or website of parenting & family learning programmes throughout the county, for both parents and agencies. The strategy also aims to build on existing systems for quality assurance and to develop a mechanism to ensure that a minimum standard of delivery is agreed and achieved.

#### **Agencies involved :**

- Kerry Education Service (**LEAD**)
- Kerry County Development Board
- South Kerry Development Partnership
- North Kerry Local Development Consortium
- IRD Duhallow
- DSFA
- DES
- HSE

#### **Contact details for further enquiries:**

Deirdre Kearin,  
Learning Forum Development Worker,  
Kerry Education Service,  
Riverside House,  
Fels Point,  
Tralee,  
Co. Kerry.  
Tel : 066-719 3924



## **Monaghan County Development Board**

### ***Health Awareness Seminar - A community development approach to health provision***

The purpose of this seminar was to raise awareness among CDB member organisations, community groups and others that the promotion and development of a healthy community is not the sole responsibility of the HSE, but that many different factors impact on people's health. The seminar set out the idea of a community development approach to health care and was aimed at raising awareness, identifying gaps and solutions to addressing those gaps.

The seminar focused on community development as a key aspect of addressing health inequalities and tackling social exclusion and identified the collective responses needed to tackle the effect of these determinants of health on vulnerable sections of the community. A detailed report was prepared on the outcomes of the seminar and the workshops. The report highlights the key issues and suggests actions to be taken and lead agencies identified to move the action forward. It is intended to circulate the report to all attendees and to begin work on implementing some of the actions.

#### **Agencies involved :**

- HSE (**LEAD**)
- Monaghan County Council
- Monaghan County Development Board
- County Monaghan Partnership
- DSFA
- HSE
- FAS
- VEC

#### **Contact details for further enquiries:**

Richard Phelan (HSE)

Tel : 086 8188211

Bernie O'Rourke

Development Officer

Monaghan County Council

Tel : 047 737 27



## 2.8 Research / Data Sharing

### Dublin City Development Board

#### *Mapping Social Inclusion & Social Deprivation*

This initiative involved a one-year research project conducted by Maynooth College and its purpose was to identify, collate and map data relevant to social exclusion within two pilot areas – Northside and Ballyfermot Partnership areas.

The changing demographic, social and economic profile of traditionally deprived areas recorded in the 2006 census provided a challenge in that although improvements were recorded within these areas overall, this was masking pockets of deprivation. A detailed mapping exercise was undertaken within the two pilot partnership areas to identify clusters of social exclusion.

The exercise has identified and generated data relating to social exclusion along new spatial boundaries (sub-areas within the RAPID boundaries, Garda districts, Health Service Boundaries). Data generated will include local authority service provision, access to work, public transport and crime data. The information will be anonymised into a database mapped to specific spatial boundaries.

The mapping exercise has been completed and the initiative was officially launched in April 2009. Dublin City Social Inclusion Measures (SIM) Group intends to use the RAPID Programme to assist in tackling the issues identified and subject to the final report and funding a roll out across the RAPID areas in Dublin will be also considered by SIM.

#### **Agencies involved :**

- Dublin City Council (**LEAD**)
- Maynooth College
- PLANET (Partnership Network)

#### **Contact details for further enquiries:**

Monica Murphy  
Senior Executive Officer Dublin City Council  
01 222 5081



## **Fingal County Development Board**

### ***Fingal Data Hub (FDH)***

The FDH, a strategic action of the Fingal Development Board is a technical interface that allows the member agencies of the Board to share and publish anonymised administrative data and official statistics and enable a high quality geographical visualisation of this data. The FDH allows a virtual community who may wish to analyse spatial data to understand real trends, changes and development of their neighbourhoods.

An independent report was commissioned in 2006, which scoped out the key issues regarding data sharing: data protection, geo-privacy, protocols and procedures and an action plan to enable data sharing was initiated. To allow the analysis and management of data, the relevant agencies involved in the project who hold administrative data, are required to geocode their individual datasets. These datasets are then related to the Fingal electoral divisions for upload into the Hub. To comply with the Data Protection Act and geo-privacy protocols, data is anonymised with all unique details like name and PPSN removed.

The Data Hub now has several data sets in use and was officially launched in April 2009. From now on it is a matter of constantly updating the Fingal Data Hub with new data about Fingal. The Data Hub can be accessed using the following link : <http://www.fdb.ie/fingaldatahub/Register.asp>

#### **Agencies involved :**

- Fingal Development Board (**LEAD**)
- Fingal County Council
- Blanchardstown Area Partnership
- County Childcare Committee
- Co-operation Fingal
- County Dublin VEC
- HSE
- DSFA
- FÁS

#### **Contact details for further enquiries:**

Ciaran Staunton

Fingal County Development Board

Tel : 01 890 6231



**Fingal Development Board**  
Forbairt Fine Gall

## **Kildare County Development Board**

### ***Kildare County Research & Statistic's Office:***

Kildare County Research & Statistic's Office was established in 2005 with the objective of providing a centrally based data resource, that could collate and analyse local and national statistic's relating to Kildare, and act as a research resource to members of the County Development Board.

A research officer was employed, who embarked on collating data held by the Central Statistic's Office and key CDB agencies. It was often challenging accessing locally held information due to data protection issues but agencies engaged to the best of their ability. Once all the data was collated, in-depth analysis and mapping was carried and a comprehensive Socio – Economic Profile of Kildare was developed. This was the first major out put of the Office and was a key resource for all agencies in Kildare.

Numerous agencies benefited from the expertise of the County Research and Statistic's Office. Research was carried out for The County Childcare Committee and the South West Regional Drugs Task Force, Kildare Poverty Profile was compiled with the support of the SIM Working Group, research into the needs specific target groups, such as lone parents, was completed, geocoding of housing data sets was also carried out and support was given to a skills audit carried out by Kildare County Council. In addition the Office also established a research internship between NUI Maynooth and Kildare County Council.

The Kildare County Research & Statistic Office has been a major success of the County Development Board. It enhanced the sharing of data among agencies, strengthened the research capacity of the CDB and resulted in the publication of a number of research documents which benefit a wide range of agencies. The Office was also a key resource in the cohesion process, the CDB Review and for analysing and interpreting information relating to Kildare from the CSO.

### **Agencies involved :**

- Kildare County Council (**LEAD**)
- Gardai
- Kildare County Childcare Committee
- South west Regional Drugs Task Force
- Kildare VEC
- HSE
- DSFA
- DES

### **Contact details for further enquiries:**

Housing, Community & Cultural Services – 045 980 530



## Limerick City Development Board

### *“Profile of a Changing City”*

“Limerick – Profile of a Changing City” is an informational statistical report for Limerick City. It has informed and fed into policy development for Limerick City Council, the HSE and many of the agencies operating in Limerick City. The report, co-funded by the Mid-Western Health Board and Limerick City Council, was prepared for the Limerick City Development Board by Mary Immaculate College (UL) and the National Institute for Regional and Spatial Analysis. The report was based on the 2002 small area population statistics and is the only report of its kind that provides a comprehensive overview of Limerick City and its environs. It is seen as a useful tool for organisations in the development of strategic planning.

The report examines a number of specific areas including population/age distribution, labour force patterns, housing, education and new communities. An analysis of social areas and the dimensions of social variation in Limerick City are also contained in the report. A new profile, based on the 2006 small area population statistics will be published in 2009.

#### **Agencies involved :**

- Limerick City Development Board (**LEAD**)
- Limerick City Council
- Mary Immaculate Collage
- HSE

#### **Contact details for further enquiries:**

Miriam O'Donoghue

Tel: 061 407 429



## **Wicklow County Development Board**

### ***Integrated Community Planning***

Wicklow CDB has placed significant focus on the issue of planning for new communities and in this regard, the CDB and NUI Maynooth engaged in extensive consultation with two sample communities, which explored the issues and needs of two areas in County Wicklow, in the context of changes that communities are facing in the early 21<sup>st</sup> Century. One of the areas is a large new residential development, on the outskirts of Greystones, with over 1200 residential units now occupied. This area is at the forming stage of development. By contrast, Rathdrum is a mature village with a long and valued history. This settled village is experiencing new pressures of an increase in population and new people with their own needs. The two studies were carried out using different methods, reflecting the differences in the stages of the areas. However, while both areas are very contrasting they do signify the struggles of communities on the edge of the city in modern Ireland.

In 2007, Wicklow CDB held a regional seminar, the purpose of which was to focus on how those counties that are in close proximity to Dublin, are responding to rapid and intense population growth and development over a very concentrated time frame. Such scale of growth poses questions from a service delivery perspective, questions that Wicklow CDB believed would benefit from a wider discourse and debate within a CDB context.

Arising from the seminar, a sub-group of the CDB was established to explore the issue of integrated planning from a statutory perspective, specifically the barriers to and opportunities for integrated planning and to ensure a proactive and integrated approach to the provision of community and social services essential for sustainable communities.

The sub-group has established strong links with the Planning section of Wicklow County Council and as a result has made significant inputs into the review of the Wicklow County Development Plan and Local Area Plans.

#### **Agencies involved :**

- Wicklow County Council (**LEAD**)
- Gardaí
- Department of Education and Science
- HSE
- VEC

#### **Contact details for further enquiries:**

Deirdre Whitfield  
0404 202 04

[dwhitfie@wicklowcoco.ie](mailto:dwhitfie@wicklowcoco.ie)

